

# WTCtv App User Guide



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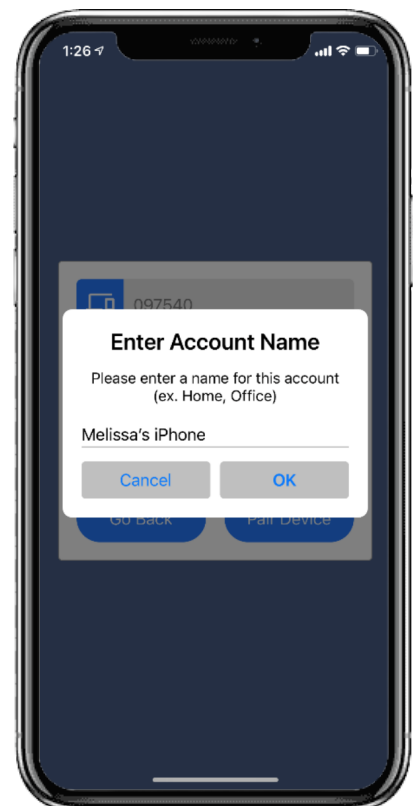
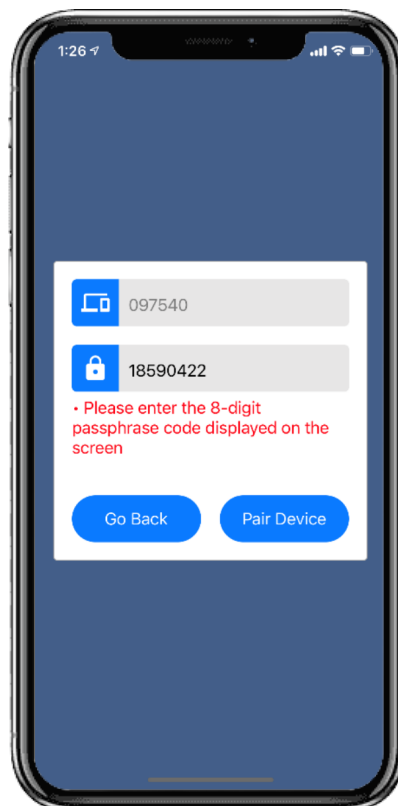
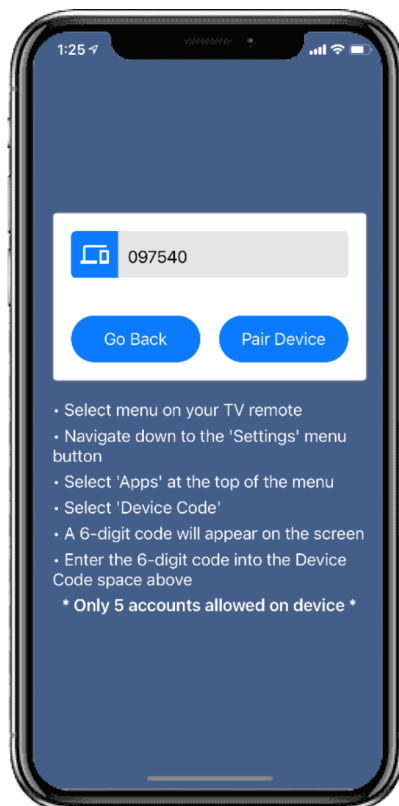
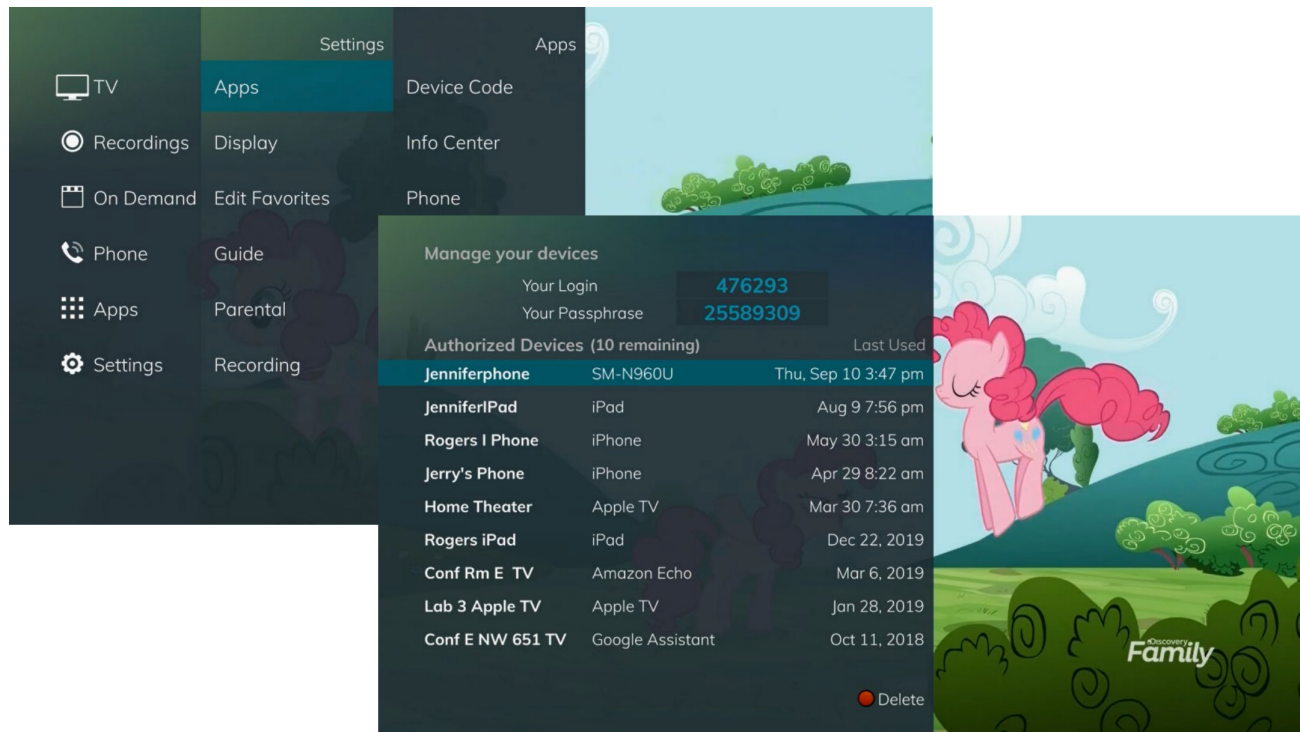
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## WTCTv App

1. Download the WTCTv app from the appropriate user store (Apple App Store or Google Store).
2. Select the WTCTv icon from the screen. Click ADD NEW ACCOUNT.
3. Follow the steps in the the App to link your device to your Video Account through your STB.
4. Select Menu on your TV remote control.
5. Arrow down to Settings-Apps-Device Code.
6. In the Manage Your Devices screen, Your Device Code will appear in the window.
7. Enter the Device Code into your WTCTv app.
8. Click PAIR DEVICE
9. Enter the 8-digit Passphrase into your WTCTv app from the Manage Your Devices window on your TV.
10. Click PAIR DEVICE and enter an Account Name.



# Pair Device



## My WTCtv Menu

The following sections provide details for accessing the program guide, searching for a specific program, showing existing records or scheduled recordings, and using your smartphone as a working remote control with your set top box:

### Remote

This action allows you to use your smartphone as a functional remote control.



Remote

### Guide

The Guide allows the user to view guide information by time and date. Programs may be selected from within the guide to view program details, schedule future recordings, and watch programs.



Guide

### Channel Guide

The Channel Guide allows the user to view guide information by channel. Program can be selected within the guide to view program details, schedule recordings, and watch program.



Channel Guide



Currently Watching

### Currently Watching

Shows the user what is currently being watched on the selected STB.



Recordings



Search



What's Hot

### Recordings

All existing and scheduled recordings may be viewed within the Recordings menu. Users may select an STB from within their home and view either Current, Future and Series recordings. It allows the management of recordings to include deleting recordings or series.

### Search

This action allows the user to search by titles, programs, keywords, or phrases for a specific program. Search results may be selected to view program details and schedule future recordings.

### What's Hot

What's Hot provides the user real time information about the most popular programs in the user's area, as well as the most popular recordings and series recordings. What's Hot can be used to view program details and schedule future recordings. Users may tune their TV to a program by selecting "Watch" on the program details search.

### Settings

Users can manage their account, switch accounts, add devices, and refresh user and guide data.



Settings

## Remote Control

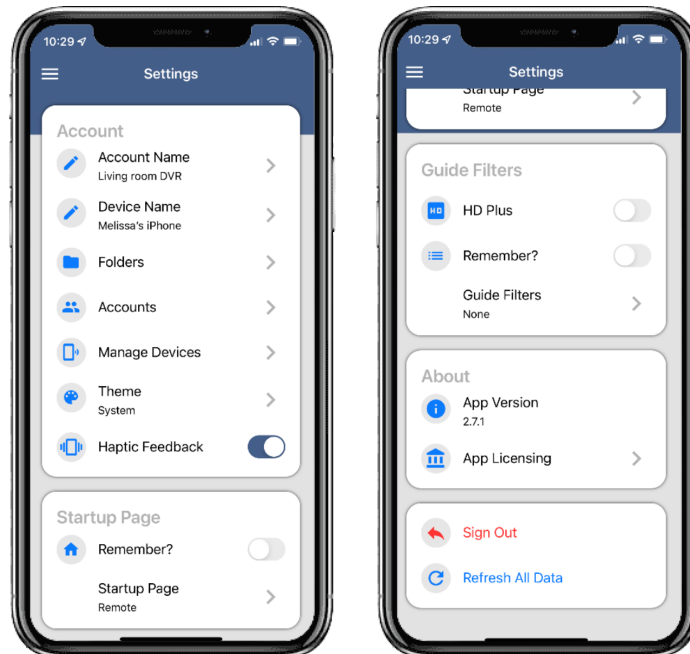
This action allows your smartphone to function as a remote control. If the user swipes left, a number pad will appear and the user may enter a specific channel number, or channel up or down to change channels.



## Settings

Click on Settings in the WTCTv main menu to view Account information.

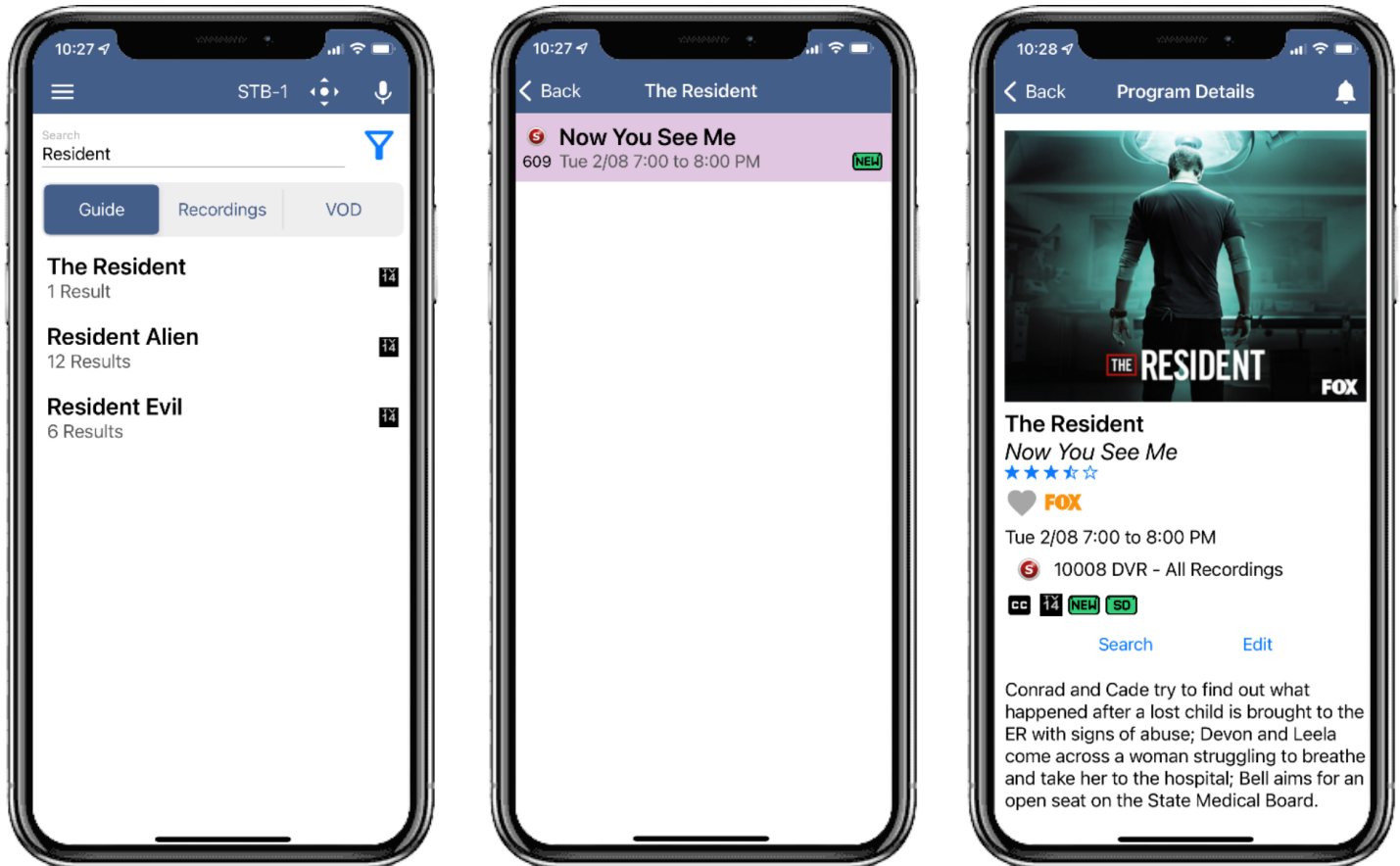
- A user can manage their account by clicking on Account Name and Device Name.
- They can also switch to a different account or add another device by clicking on Accounts.
- Refresh All Data allows all settings, recordings, and guide data to be refreshed and updated.



## Program Search

To search for a specific program, select Search from the WTCTv menu.

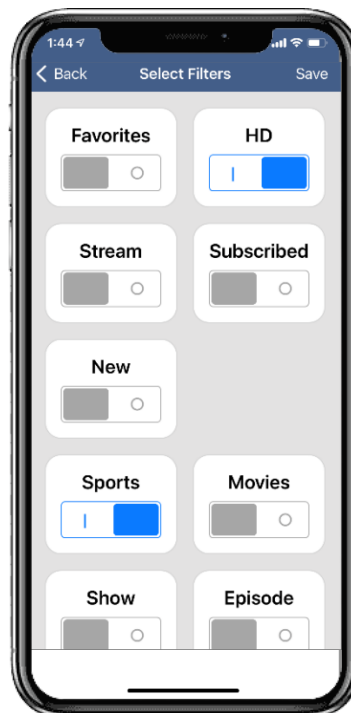
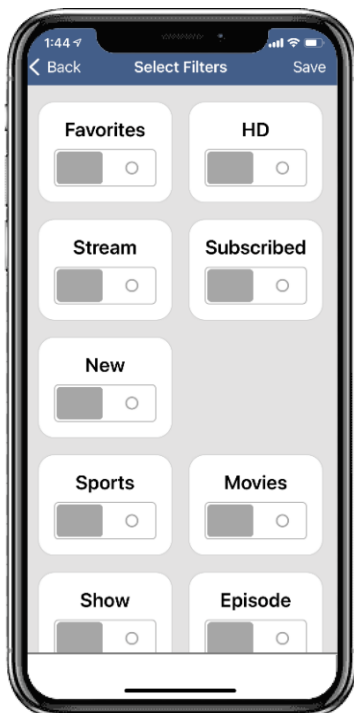
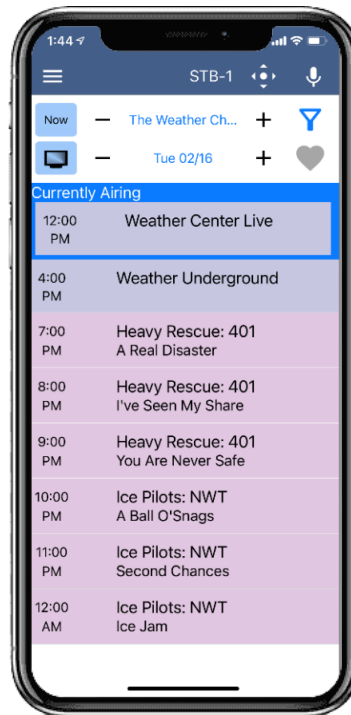
- Enter the desired phrase or keywords into the Search Text field. Click on the search icon.
- Results for the search will appear below the Search field. Search results are available from Guide, Recordings, and VOD. By clicking on the different buttons under the search text field, a user will see results for the Program Search from each different section.



- From the search results, a user can select the program (episode) they would like to view. When a program is selected, a Program Details screen will appear with the program description, air date and time, and the channel number the program will be aired.
- In the Program Details window, click Search to view future programming or click Record to set a recording of this program.

## Program Guide

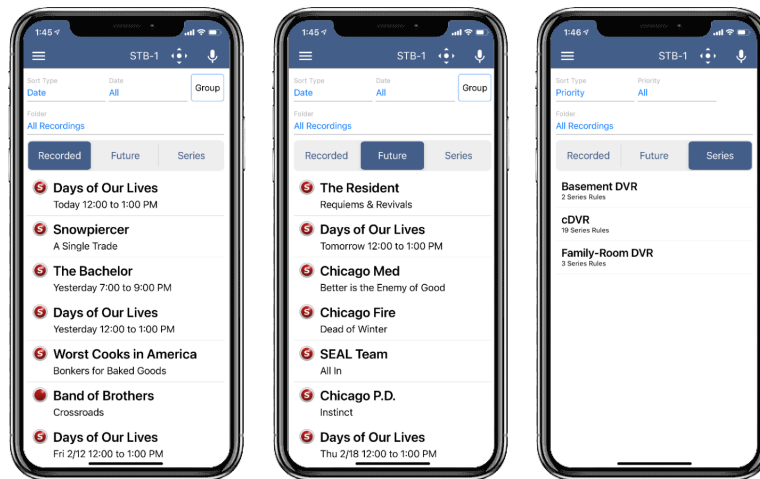
1. To view the program guide data by time, select guide from the WTCtv Menu at the top left corner of the app screen. If a user would like to view the program guide data by channel, they should select Channel Guide from the WTCtv menu.
2. Begin browsing the Program Guide by swiping left or down for shows in the same time slot, right for the next timeframe, or user channel numbers on the right side.
3. To filter the program guide, click the Filter Funnel icon. Choose from the available filters to have them applied to the program guide content and click "Save."



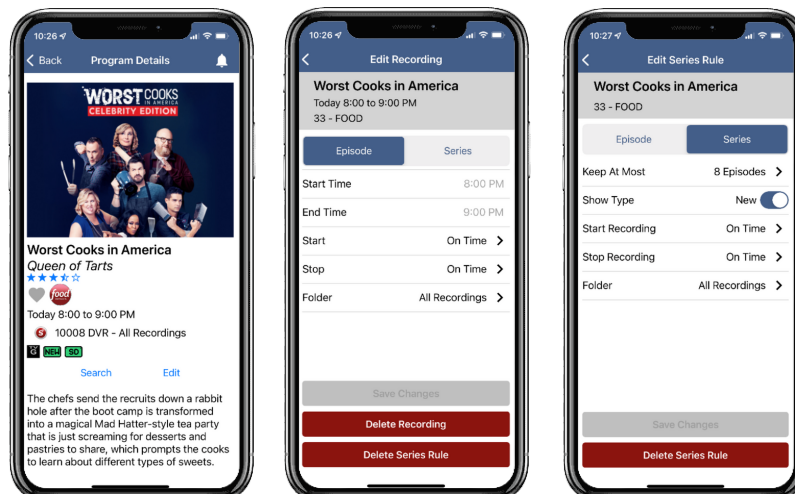


## Recordings

- To view existing recordings, scheduled future recordings, and series recordings, select the Recordings button from the WTCtv main menu.
- To view existing recordings, select the Recorded option at the top of the screen. To view future scheduled recordings, select the Future option. To view Series recordings, select the Series option.
- You also have options at the top of the screen to customize how your recordings are listed - Alphabetical or By Date. You can also view the recordings grouped or not grouped.



- When you select a recording, a Program Details window will appear, showing the program description, air date and time, and the channel number the program will be aired on. To delete the existing recording or a future scheduled recording, click on the blue Edit button, which will open an Edit Recording screen. This screen will provide program details and will allow a user to edit the Start Time, Stop Time, and Folder. Click Delete Recording on the bottom of the screen to delete, or click Save Changes if any changes were made.
- When you select Series Rules, an Edit Series Rule page will appear. This screen allows you to edit the number of episodes saved, Show Type, Start Time, Stop Time, the Folder that future recordings will be saved in. Click Delete Series Rule to delete or Save Changes if any changes were made.

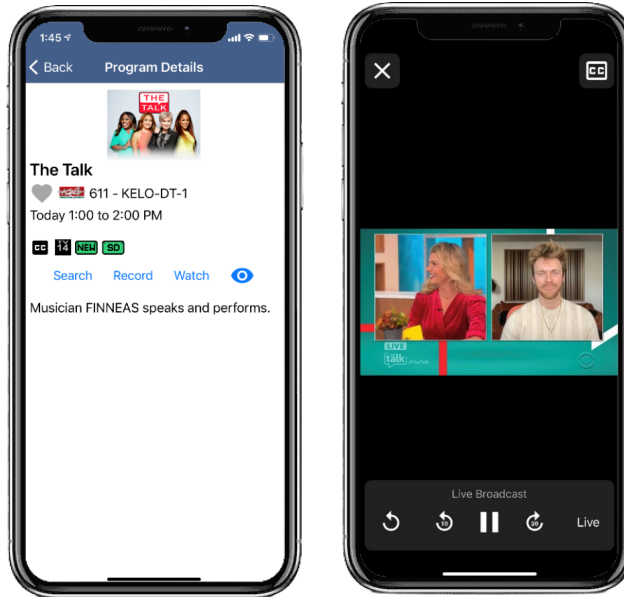


## Currently Watching

To view what is currently playing, select Currently Watching from the WTCtv app menu.

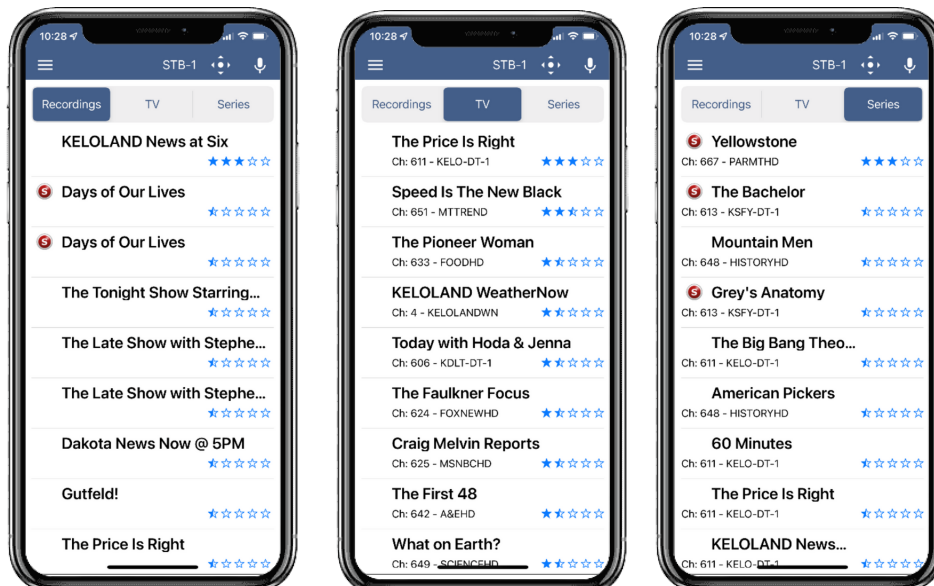
1. Search uses the universal search feature to look for more show times, recordings, or VOD events.
2. Record allows the user to set a recording or series recording.
3. The Eye icon allows for HLS viewing of that show on a device.

NOTE: A user must have an HLS signal on that particular channel.



## What's Hot

- To view the What's Hot app, select What's Hot from the WTCtv main menu.
- What's Hot will display the most watched TV programs, Recordings, and Series Recordings.
- To view the program information, select a program. From there, a Program Details window will appear, showing the program description, air date and time, and the channel number that the program will be aired on.
- Within the Program Details window, users can also search for more air times, set a recording, or choose to watch the program.

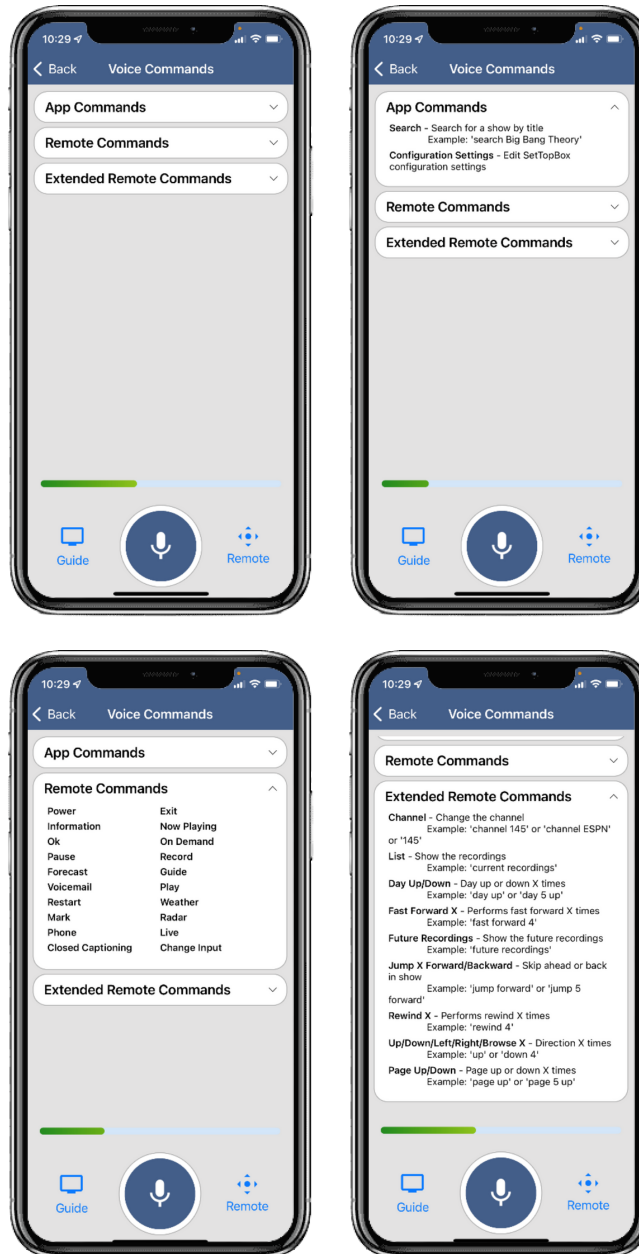


## Voice Commands

To activate the Voice Command functionality:

- Click on the microphone icon at the top right-hand corner of the WTCTv app.
- This will bring up a Voice Command screen and list the available commands - App Commands, Remote Commands, and Extended Remote Commands.
- Click on the Microphone button and speak the desired command.

NOTE: You must have the Microphone and Speech Recognition enabled on your smartphone or device in the WTCTv app settings.



## Audio Accessibility

Accessibility mode is not a WTCTv app setting. It is a device setting called "Voice Over" on Apple Devices (<https://www.apple.com/accessibility/iphone/vision/>) or "Talk Back" on Android devices (<https://support.google.com/accessibility/android/answer/6283677?hl=en>). This mode will not just apply to the WTCTv app. Once enabled, the device will provide audio output based on what is happening on the device.