Update Wi-Fi Network Name and Password

- Press "My Network" on the Home screen.
- Press "Networks".
- Select the network you wish to update the name or password for.
- Press "Edit" and update your information.

Note: changing your SSID or password will require you to reconnect all your wireless devices previously connected to that network.

Run a Speed Test

- Select "My Network" from the Home screen.
- Select your main router.
- Select "Bandwidth Test".
- Select "Run Test".

The speed test will first run between the router and the Internet and then will conduct a speed test between any mesh units and the router. Results will show as a notification in the app and update on the screen.

View Devices on Your Network

- Select "Things" from the Home screen.

Network Usuage

- Device identification and whether the device is connected to Wi-Fi
- What network device it is connected to
- Network usage
- The amount of data that has been used by this device

Note: This feature is only available with a GigaSpire BLAST.

The WTC Wi-Fi+ app is FREE with WTC's managed Wi-Fi service.

Network Map

From the dashboard you can select "My Network". This will show any units connected in your network. Next tap into your Wi-Fi network from the Networks tab. From here, tap into the "Map" section to view devices connected to your system. You can tap on the Mesh icon to get performance information and devices connected at that Mesh unit.
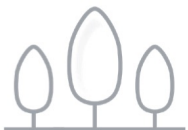
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Get started with the App

The WTC Wi-Fi+ app allows you to easily manage your home or small business Wi-Fi network within minutes. Download the app and take control of your Wi-Fi network today!

1. Download the app. You can search either the Apple App Store or Google Play Store for: 'WTC Wi-Fi+', then install it on your mobile device.

2. Select "SIGN UP" towards the bottom of the screen.

3. Enter your personal information. The password you enter here will be used to access the app.

4. Select "Yes" to continue.

5. Tap the QR code that appears within the app. (You will be asked to allow access to your camera.) Point your camera at the QR Code found on the bottom or on the side of your managed Wi-Fi router, (example shown below). Select OK.

Default Settings
SSID: CXNK001870CD
ONU MAC: 000631B41844
Security Type: WPA2.AES
WPA Key: 84f141560Bb2cb13
IP Address: 192.168.1.1
User/Password: admin/3f7b1e66

6. Tap the "Click here to skip" text since your Wi-Fi is already working.

- Click Submit and you're done!

Need help?

Contact support:
support@wtcks.com
877-982-1912

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Create a Guest Network

- Tap the "+" icon from the main menu.

- Select Networks.

- Select "Guest" in the dropdown menu.

- Give your Guest Network a name (SSID) which will be visible to guests.

- Select security type, if desired.

- Choose a password.

- Select isolation if you do not want the user to be able to access your other wireless networks.

- Set the duration to endless or create a custom duration.

Parental Control (Basic)

- Tap the "+" icon from the main menu.

- Select "People" to create a new profile.

- Add a name and photo if desired.

- Select the devices which belong to this profile.

- Select "Done".

- From the home screen, Select "People" and select the desired profile.

- Swipe the Internet Access toggle off to pause all devices connected to the profile. Toggle on to bring devices back online.

- Set time limit schedules to turn Internet access off for all assigned devices during specific times and days.